

June 8, 2007

To whom it may concern:

I am writing to recommend D and R Drainage Systems to anyone needing expert drainage system design and crawl space repairs. I was in the midst of getting my house ready for sale and discovered a serious problem with water in the crawl space.

From the first contact to the completion of the job, Dan Flynn, owner, was professional, thorough and timely. With one visit to the crawl space he understood the problem, and recommended first to fix the system that had already been installed. I am glad to report he offers excellent service at a more reasonable cost than his competitors.

He prepared a detailed analysis of the problem and specific work to be performed. He explained how the work would be done, the time frame, and how he would keep the job site clean. He and his crew were careful to protect carpeting and flooring, and cleaned up each day. He also is web saavy, and I appreciate receiving information and bids electronically.

Dan is not only good at what he does; he is also very personable and friendly. He called to keep me updated on his progress and schedule, and stopped by to check on the repairs.

I am confident about Dan's work and know that he will stand behind his repairs. I know I can call him anytime if I have a question or concern. Whether you need a crawl space inspection or specific design and repairs, Dan Flynn is the man for the job.

Sincerely,
Julie Quinn