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This past winter, we unexpectedly found standing water in our crawl space. After calls to our insurance agent, friends, and neighbors, we contacted 3 contractors to get estimates on identifying and fixing the problem.

Dan Flynn from D&R Drainage was a consummate professional from our first meeting. He arrived when he indicated that he would and spent more time than any of the other contractors in the crawl space to understand the size of the problem and identify a source. He took video of the entire inspection that he posted on-line for easy access. Most importantly, he was the ONLY contractor of the three who was able to identify the source of the problem and provide us with an estimate for correction immediately. And, he sent us a written estimate within an hour of the inspection.

Once we contracted with Dan to complete our work, he and his crew arrived on time each day, and we received e-mail updates at the end of each work day to let us know what had been accomplished and what was to be expected the next day. And, he stands by his work with a 5 year guarantee that no one else was willing to offer.

We can honestly say that in our work with contractors over the years (as well as many professionals in service businesses), Dan's commitment to customer service and follow-thru is second to none. We recommend him without reservation.

Regards,
Jonathan and Darra Wray